

Utah Insurance Department  
State Office Building, Rm 3110  
Salt Lake City, UT 84114  
Jeffrey Hawley, Research Analyst  
Telephone: (801) 538-0984  
Email: jhawley@utah.gov

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**BEFORE THE INSURANCE COMMISSIONER  
OF THE STATE OF UTAH**

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**COMPLAINANT:**  
UTAH INSURANCE DEPARTMENT,

vs.

**RESPONDENT:**  
INTERNATIONAL BENEFITS  
ADMINISTRATORS, LLC  
100 GARDEN CITY PLAZA  
SUITE 102  
GARDEN CITY, NY 11530  
License Number 340286

**NOTICE OF INFORMAL  
AGENCY ACTION AND ORDER**

**Docket No. 2015-134 HL**

**Enforcement Case No. 3694**

Judge Mark Kleinfeld  
Administrative Law Judge

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The Utah Insurance Department has commenced this informal adjudicative proceeding pursuant to Utah Code Ann. § 31A-2-201, 31A-3-103 and 63G-4-201 and Utah Admin. Code R590-102. Based upon information contained in the Department's files or known to the Department, the presiding officer enters the following:

**FINDINGS OF FACT**

1. Respondent is a licensed insurance producer authorized to the business of insurance in the State of Utah holding License Number 340286.
2. Respondent failed to properly respond to a 1<sup>st</sup> Notice dated June 5, 2015 to file the 2014 Utah Third Party Administrator Survey on or before July 31, 2015, which was sent to Respondent's following address on file with the Department: 100 GARDEN CITY PLAZA,

SUITE 102, GARDEN CITY, NY 11530.

3. Respondent failed to properly respond to a 2<sup>nd</sup> Notice dated August 11, 2015 to file the 2014 Utah Third Party Administrator Survey on or before September 11, 2015, which was sent to Respondent's following address on file with the Department: 100 GARDEN CITY PLAZA, SUITE 102, GARDEN CITY, NY 11530.

4. Respondent failed to properly respond to a Final Notice dated September 15, 2015 to file the 2014 Utah Third Party Administrator Survey no or before October 9, 2015, which was sent to Respondent's following address on file with the Department: 100 GARDEN CITY PLAZA, SUITE 102, GARDEN CITY, NY 11530.

5. The Department contacted Respondent by telephone and email using the telephone number and email address on file. The files necessary to complete the survey were emailed to Michael Lagalante on October 20, 2015 with instructions to file within 5 business days.

6. As of the date of this Notice of Agency Action and Order, no response has been received and the time for response and any extensions granted have expired.

Having entered the Findings of Fact, the Presiding Officer now enters the following:

### **CONCLUSIONS OF LAW**

1. In failing to submit a timely response to an inquiry from the Commission, the Respondent has violated Utah Code § 31A-2-202(4).

Based on the Findings of Fact and the Conclusions of Law, the Presiding Officer now enters the following Order:

### **ORDER**

#### **IT IS HEREBY ORDERED:**

1. Respondent is assessed an administrative forfeiture in the amount of \$750. Said forfeiture shall be paid to the Department no later than ten (10) days after the date this Order becomes final.

2. Respondent shall provide a substantive response to the Commissioner's inquiries to be received in the offices of the Utah Insurance Department no later than ten (10) days after the date this Order becomes final.

3. This Order shall become final fifteen (15) days after the date of mailing unless a written request for a hearing is received from the Respondent in the offices of the Department prior to that date. A written request for a hearing shall be signed by the person making the request and shall state the basis for the relief requested.

## NOTIFICATION

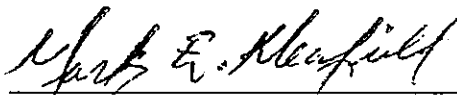
If you request a hearing regarding this matter, please contact Jeffrey Hawley, Research Analyst. Failure to request a hearing will be considered a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

You are further notified that a failure to obey an order of the Commissioner may subject you to further penalties, including forfeitures of up to \$2,500.00 per violation and the suspension or revocation of your license and the filing of an action to enforce this Order in District Court, which may impose forfeitures of up to \$10,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

DATED this 6 day of November, 2015.

TODD E. KISER  
INSURANCE COMMISSIONER



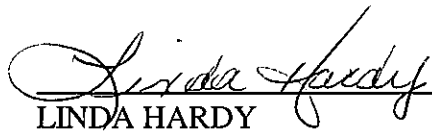
MARK KLEINFELD  
Administrative Law Judge  
340 Utah Insurance Department  
State Office Building, Room 3110  
Salt Lake City, UT 84114  
Telephone: (801) 538-3800

## CERTIFICATE OF MAILING

The undersigned certifies on this date, a true and correct copy of the forgoing NOTICE OF INFORMAL AGENCY ACTION AND ORDER was mailed, postage prepaid, to the following:

INTERNATIONAL BENEFITS ADMINISTRATORS, LLC  
100 GARDEN CITY PLAZA  
SUITE 102  
GARDEN CITY, NY 11530  
&  
[michael@ibatpa.com](mailto:michael@ibatpa.com)

DATED this 6<sup>th</sup> day of November, 2015.

  
LINDA HARDY  
UTAH INSURANCE DEPARTMENT  
STATE OFFICE BUILDING, ROOM 3110  
SALT LAKE CITY, UT 84114-6901



## State of Utah

GARY R. HERBERT

*Governor*

SPENCER J. COX

*Lieutenant Governor*

# Insurance Department

## UTAH Invoice - Original

INTERNATIONAL BENEFITS ADMINISTRATORS LLC  
100 GARDEN CITY PLAZA STE 102  
GARDEN CITY NY 11530

Printed Date: November 6, 2015  
Invoice Date: November 6, 2015  
Balance Due: \$750.00  
Due Date: December 11, 2015  
Invoice ID: 813647  
Payor ID: 163173

Date	Item Description	Amount	
11-06-2015	Monetary Penalty Company	\$750.00	E-Case 3694 Docket 2015-3694

No Adjustments

No Payments

**Balance Amount Due \$750.00**

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## UTAH Invoice - Original

Make check payable to: Utah Insurance Department  
Send payment to:

Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114-6901

Invoice Date: November 6, 2015  
Balance Due: \$750.00  
Due Date: December 11, 2015  
Invoice ID: 813647  
Payor ID: 163173

E-Case 3694 Docket 2015-3694

**Detach and Return this Voucher with Payment**  
**Payments Will Not Be Processed without Voucher**